

Online Backup

The Premier Cloud - not-for-profit sector



Is your data securely backed up?

Why Online Backup?

Whether it is sensitive donor information, or your membership database, any not-for-profit organisation will put its data at the very heart of its operation. Without your data, you simply would not be able to function.

What can Premier IT do for the NFP sector?

As a highly experienced IT solutions provider to the NFP sector, we understand the pressures of your sector and the importance of safeguarding sensitive and critical information.

Tape drives are notoriously prone to failure, and manually coordinating and maintaining tape backups can be time consuming and expensive. Our flexible online backup solution uses our cloud infrastructure within a fully secure data centre, eliminating the risk of data loss.

Using the Premier Cloud there is no need to purchase any costly hardware. All the hardware you need is already set up and ready to use. All you have to do is sign up and we will do the rest.

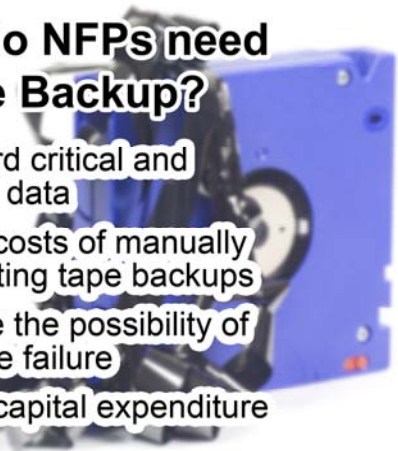
Why do NFPs need Online Backup?

Safeguard critical and sensitive data

Reduce costs of manually coordinating tape backups

Eliminate the possibility of tape drive failure

Reduce capital expenditure



SILVER The essentials

Everything you need to back up your data, at a cost to suit you, including setup and support.

Includes:

- Full backup on install
- Up to 100GB storage volume
- Daily incremental backups

GOLD Fast, secure, reliable

All the benefits of the silver option, plus more storage volume and faster recovery times.

Includes:

- Unlimited storage volume
- Six months data retention
- Four hour recovery response time

PLATINUM Ultimate Safeguard

All the benefits of our other solutions but with the lowest cost per GB and onsite vault included.

Includes:

- Onsite vault
- Instant single file recovery
- 12 months data retention

Why use us?

- **Entirely independent** - our independence from third parties gives us the freedom to recommend the best solution to meet your requirements, regardless of brand. Our sophisticated infrastructure enables us to react instantly to your organisation's requirements
- **99.99% uptime guaranteed** - The Premier Cloud has a demonstrable track record. In 2009 we delivered 100% uptime to our clients – that means no downtime, at all. It is this reliability that enables us to guarantee a minimum uptime of 99.99% – no more than 52 minutes of downtime per year!
- **Not for profit focus** - we specialise in providing Cloud Computing and hosted services to your sector, so we can use our extensive experience to make informed recommendations on proven strategies and technologies
- **Long-standing, established company** - we have a long-standing, successful trading history within the not-for-profit sector, giving you the peace of mind and security you need from your IT partner. We work with over 50 charities and not-for-profit organisations to ensure that they get the most from their infrastructure

How does our Online Backup solution work?

- We take a full backup of your data and store it in our co-location centre
- Incremental backups are then taken, encrypted and stored in the co-location centre. This is done either from a local vault installed at your site, or through server agents installed on your machine
- Our solution comprises easy-to-use software that can detect, identify and report corrupt files. In the event that you need to retrieve a file, simple call the helpdesk and the file will be sent to you
- In the event of total data loss, we will transport the data from our co-location centre to a location of your choice
- We can also take images of your server hard disks, to protect your data in the event of a server failure

Want to know more...

For more information on jumping to the Premier Cloud for your Online Backup strategy, please call us on 020 7837 2690 or email networks@premierit.com